

Please complete this form if you require Financial Assistance. This will help us to understand your financial circumstances and support you in the best way moving forward. We'll contact you within 14 days to assess your request and provide you with an outcome.

If at any time, you feel like you'd rather talk to somebody instead, then please call us on 1300 366565 or email us at hardship@horizonbank.com.au

Our Privacy Policy includes details on how you can access information we hold about you, how you can correct information if you believe it isn't accurate, the names and contact details of credit reporting bodies and other entities we may share your information with (including the types of information we share and your rights in relation to that information), and what to do if you believe we've breached the Privacy Act, Australian Privacy Principles or the Privacy (Credit Reporting) Code (including how we'll handle your complaint).

Borrower 1	Member No	Borrower 2	Member No
Name		Name	
Phone		Phone	
Email		Email	
Are you currently employed? <input type="checkbox"/> Y <input type="checkbox"/> N		Are you currently employed? <input type="checkbox"/> Y <input type="checkbox"/> N	

Which accounts do you need assistance for?

Home Loan
 Personal Loan
 Business Loan
 Credit Card / /Overdraft

Is your request?

New application
 Extension to existing Horizon Bank financial assistance support

Provide a brief explanation detailing the reason(s) that have contributed to you requiring hardship assistance.

What you spend	
Borrower 1	Borrower 2
Please enter your monthly expenses in the following categories	Please enter your monthly expenses in the following categories
Residential	Residential
Rental costs or if you own, your owner rates, strata fees etc \$	Rental costs or if you own, your owner rates, strata fees etc \$
Investor property (rates, levies, strata fees) \$	Investor property (rates, levies, strata fees) \$
Household & garden maintenance (lawns, minor repairs & upkeep) \$	Household & garden maintenance (lawns, minor repairs & upkeep) \$
Home / contents insurance \$	Home / contents insurance \$
Utilities (gas, water, electricity) \$	Utilities (gas, water, electricity) \$
Communications (phone, mobile, internet, pay TV) \$	Communications (phone, mobile, internet, pay TV) \$
Personal & Family	Personal & Family
Groceries (food, cleaning products, toiletries) \$	Groceries (food, cleaning products, toiletries) \$
Lifestyle / Entertainment (pets, hobbies, travel, gym, sports, etc) \$	Lifestyle / Entertainment (pets, hobbies, travel, gym, sports, etc) \$
Medical & health (medical, optical, dental, prescriptions etc) \$	Medical & health (medical, optical, dental, prescriptions etc) \$
Health insurance \$	Health insurance \$
School fees, uniforms, childcare (after rebate) \$	School fees, uniforms, childcare (after rebate) \$
Other \$	Other \$
Transport & Vehicle	Transport & Vehicle
Motor vehicle costs (rego, servicing, fuel) \$	Motor vehicle costs (rego, servicing, fuel) \$
Public transport / taxis \$	Public transport / taxis \$
Motor vehicle insurance \$	Motor vehicle insurance \$

What you own

For joint or more borrowers please enter the combined assets below

Investments (including cash & shares) \$	Real estate you own or on which you have a mortgage \$
Investment \$	Superannuation \$

What you owe

For joint or more borrowers, please enter the total of your combined non-Horizon Bank debts in the categories below

Loans secured by property - Owner Occupied

Owner occupied repayment amount \$	Owner occupied balance owing \$	Owner occupier limit \$
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Loans secured by property - Investment

Investment repayment amount \$	Investment balance owing \$	Investment limit \$
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Loans secured by other assets (e.g. car loan)

Secured loans repayment amount \$	Secured loans balance owing \$	Secured loans limit \$
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Unsecured loans

Unsecured repayment amount \$	Unsecured balance owing \$	Investment limit \$
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Overdraft

Overdraft repayment amount \$	Overdraft balance owing \$	Overdraft limit \$
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Credit / store card (including AfterPay etc)

Credit / store card repayment amount \$	Credit / store card balance owing \$	Credit / store card limit \$
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Lease / rental contracts (other than for housing)

Lease / rental repayment amount \$	Lease / rental balance owing \$	Lease / rental limit \$
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Child support

Child support amount \$	Child support balance owing \$	Child support limit \$
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What you earn

Borrower 1 – Total per month

Net (after tax) income \$	Regular overtime \$
Child support received \$	Dividends/interest \$
Commissions \$	Rent received (gross) \$
Other \$	
Are you receiving Government Benefits? <input type="checkbox"/> Y <input type="checkbox"/> N	

Borrower 2 – Total per month

Net (after tax) income \$	Regular overtime \$
Child support received \$	Dividends/interest \$
Commissions \$	Rent received (gross) \$
Other \$	
Are you receiving Government Benefits? <input type="checkbox"/> Y <input type="checkbox"/> N	